

Dear Friends,

Seven years ago, as the new millennium began with uncertainty, the board, staff and caring volunteers of Catholic Social Services of the Miami Valley dared to dream and make an unprecedented commitment to prepare our agency for a new century of caring. Today, as we gather to share the annual progress of CSSMV, we can celebrate because we have accomplished our dream. We now have new opportunities to serve those in need at the new CSS Center for Families on Brown Street, the Miami Valley Family Care Center (our remodeled child day care), the expanding CSS Northern Office in Sidney and the newly remodeled Eckerle Administration Center on West Riverview Avenue.



It is very appropriate that today, as we rededicate our final capital improvement project, the Eckerle Administration Center, we also introduce a new dream of service innovation and a renewed commitment to our mission of faith, service and charity. Our new five-year strategic plan is one that calls us to effectively meet the urgent and growing needs in the many communities in our service area. Our new dream is to grow our services to make positive, measurable improvements in the quality of life of our most vulnerable children and fragile families.

I believe our accomplishments over the past seven years have now set the stage for progress in service. During the past year, we have just begun to realize the benefits of our strategic facility and organizational changes:

- With the support of public funders and the Mathile Family Foundation, our agency is broadening the reach of *ParentLink*, a new initiative that will strengthen and nurture young families with education and social services.
- As the recipient of a five-year grant from the U.S. Department of Health and Human Services, our agency will work with the Children Service Division of Montgomery County Job and Family Services to develop new strategies to help at-risk children and their foster parents develop positive decision-making skills through intensive home-based social services.
- Volunteers and staff are working to improve services to help families in need. The new CSS Choice Pantry, when fully stocked and staffed, will strive to improve nutrition and bring self sufficiency opportunities to thousands of Dayton's neediest families.
- A growing number of families in the northern towns and rural communities are turning to CSS as they seek assistance to care for elderly parents. Rural communities are also welcoming new educational programs and counseling to help support parents as they address the issues in a changing world with new risks.

Our agency is making a difference. Last year, Catholic Social Services of the Miami Valley touched the lives of more than 22,000 area residents. The 135 members of our staff and over 600 volunteers sought to strengthen families, provide advocacy and offer new hope and opportunity for those who are struggling.

As you share in our annual meeting, we invite you to examine our efforts, keep our ministry in your prayers and continue your support so that we may serve others as Jesus asked us all to do. We welcome your participation!

Sincerely,

J. Elaine Jelly

CSSMV Executive Director

Please join us following today's luncheon at the Eckerle Administration Center, 922 West Riverview Avenue. The Most Reverend Daniel Pilarczyk, Archbishop of Cincinnati, will officiate at the rededication of the center in honor of retired CSSMV Executive Director, Dr. Ronald Eckerle.

A Review of 2007 Statistics

Services Provided in All Eight Counties

Volunteer Service Administration
Number of Volunteers: 612
Hours Volunteered: 17,368

Beginnings – The Family Building Programs

Placement Services for Children Adoption/Foster Care
Hours of Service: 2,987
People Served: 171

Child Placement
Infant Adoptions: 18
Infants in Foster Care: 9

Birth Parent Counseling
Hours of Service: 1,986
People Served: 99

Post-Legal Services
Hours of Service: 223
People Served: 52

Dayton Area Services

Mental Health Services

Individual and Family Counseling
Hours of Service: 2,001
People Served: 600

Supporting Attachment in Families Effectively (SAFE)
Hours of Service: 1,137
People Served: 167

DePaul Counseling Center
Hours of Service: 374
People Served: 115

Education Outreach

Volunteer Training
People Served: 105

Marriage Enrichment
People Served: 40

Adoption/Foster Care
People Served: 129

Professional Development
People Served: 372



Miami Valley Family Care Center

Days of Care: 32,583
Children Served: 264
Volunteer Hours: 835

Erma's House Family Visitation Center

Visits: 1,363
Exchanges: 324
People Served: 400
Volunteer Hours: 1,486

Senior Services

Respite Care for the Elderly
Hours of Service: 5,196
People Served: 96
Volunteer Hours: 2,954

Senior Visiting
Hours of Service: 2,370
People Served: 52
Volunteer Hours: 2,254

Mission Services

Refugee Resettlement/Immigration Services
Hours of Service: 5,070
Volunteer Hours: 2,984

Food Pantry
Number of Food Requests: 9,016
Total Meals: 366,420
Unduplicated People Served: 11,820
Volunteer Hours: 3,263

Interfaith Care Teams
Hours of Service: 479
Families Served: 25
Volunteer Hours: 41

Holiday Giving Programs
Number of Families Served: 312
Number of People Served: 1,565
Volunteer Hours: 800

Prison Chaplaincy
Hours of Service: 158
People Served: 724

Services for Pregnant/Parenting Teens and Young Adults

Teen ParentLink
Hours of Service: 3,938
People Served: 582

FatherLink
Hours of Service: 171
People Served: 34

Teen LifeLink
Hours of Service: 2,594
People Served: 253

Marriage Works
Hours of Service: 788
People Served: 127

Northern Counties Office

Mental Health Services

Individual and Family Counseling
Hours of Service: 1,924
People Served: 174

Parenting Education
Hours of Service: 60
People Served: 1,400

Senior Services

PASSPORT
Hours of Service: 22,059
People Served: 958

ComCare/Care Coordination
Hours of Service: 1,475
People Served: 122

Alzheimer's Respite
Hours of Service: 223
People Served: 38

Caregiver Support
Hours of Service: 646
People Served: 43

Residential State Supplement
Hours of Service: 269
People Served: 31



OUR VALUES...

Faith

Allow God's love and teachings to inspire our work.



Service

Seek to meet individual and family needs through professional practice and advocacy.



Charity

Encourage others to put faith into action through sharing their time, talent and treasure.



Catholic
Social
Services
of the Miami Valley

2007 Service Highlights

■ Lifeline of Hope Reaches around the World

CSSMV and an army of caring volunteers welcomed 104 refugees to Dayton during 2007. Most came directly from refugee camps in Africa and the Middle East. Catholic Social Services' Refugee Services continues this life-saving service through the support of volunteers and local church communities. In return, the refugees remind us all of what it means to live in freedom and security.



■ CSS Provides Link to Opportunity for Young Parents

The offer of help and support from Catholic Social Services' ParentLink staff was the lifeline of hope that helped over 300 young mothers and fathers in 2007. The program effectively provides parenting education and links clients to supportive resources in the community – giving hope and support to nurture vulnerable children and their young parents.

■ Community Education Offered in Eight-County Area

Staff members and other local experts joined together to present free educational programming. Over 1,000 participated in sessions on parenting, adoption, elder care, marriage enrichment, stress management, youth activities and volunteer training programs.



Faith

■ Pantry and Case Management Services Assist Those in Need

In 2007, the pantry located at the Eckerle Administration Center on West Riverview in Dayton assisted 11,820 unduplicated clients and provided over 30,000 bags of groceries to help meet the nutritional needs of families. Opportunity for social services and support is provided with each food distribution. Over 700 pantry clients benefited from information and referral assistance. In addition, 312 families received assistance during the holiday through the Holiday Help-a-Family Program.



■ Senior Services Reduce Isolation

CSSMV staff trained and supported volunteers so that they could bring their caring touch into the homes of 158 seniors during the past year. Many seniors who welcomed the Catholic Social Services' Senior Visitors were homebound and alone. Many were also the caregivers of chronically-ill family members who were assisted by the agency's Respite Caregivers for a few hours each week – offering a break from 24-hour responsibility for the care of their loved ones. This program provided over 7,550 hours of senior care in 2007.

■ Erma's House Family Visitation Center Keeps Children Safe

Created to protect children 10 years ago, Erma's House is successful in reducing the instances of family violence among families involved in legal custody and domestic disputes. In 2007, staff and a team of trained volunteers supervised 1,363 visits and monitored 324 exchanges to keep children safe and prevent disputes between custodial and non-custodial parents. During each visit, the house rule is that each child is to be the center of positive adult attention.

■ Counseling Supports Those Who Choose Adoption

Catholic Social Services' Beginnings – The Family Building Program shares a commitment to helping birthmothers through their loss as they make the life-affirming choice that brings the joy of new life to adoptive parents. Staff members helped to build 18 adoptive families and worked with adoptive parents and birthmothers to share a common goal – to do what is best for the babies they love. Last year, Beginnings counselors welcomed 99 women in need of support during crisis pregnancies. Catholic Social Services also counseled and trained the couples who were seeking to build their families through adoption. To broaden the options to these couples, staff offered support in international adoption for local families as well.



■ Adoption Advocacy and Training Is Changing Attitudes

The Beginnings staff continued as the lead agency in Ohio to organize and direct the statewide Infant Adoption Awareness Training Initiative. Over the last three years, the CSSMV collaborative provided over 1,500 physicians, nurses and social workers with a new perspective on adoption options.

■ Mental Health Therapists Help Families, Children and Adults

Marriage, individual and child therapy provided by professionally licensed CSSMV counselors helped clients cope with the many stressors that too often tear families apart. In 2007, the counseling staff provided over 1,900 hours of affordable general mental health services. The SAFE Program (Supporting Attachment in Families Effectively) also continued to expand to respond to the unique needs of children who have exhibited symptoms of Attachment Disorder. Therapists provided over 1,000 hours of counseling services to help families who care for emotionally troubled children who have experienced abuse and neglect.

■ Day Care Prepares 264 Children for Academic Success

The staff and families served at the Miami Valley Family Care Center celebrated success in 2007, providing an excellent pre-school program for children. The center's kindergarten program had 100% of its graduates pass the school readiness tests. The staff members also accomplished their goal to encourage 100% of the center's parents to be involved in the enrichment programs offered through the day care program.



■ CSS Northern Counties Programs Expand

Through offering early childhood intervention programs, parenting education, and the Homan Forum for Families, CSSMV focused attention on the needs of young families and children. The Sidney Mental Health staff also expanded affordable mental health counseling options for families, individuals and children with over 1,900 hours of service. In addition, the Northern Office's administrative relationship with the Ohio Department of Job and Family Services and the Ohio Department of Aging grew to assist 1,192 seniors by providing support they needed to live in their homes despite chronic health issues. Home-bound seniors in rural areas benefited from PASSPORT, care coordination and the Assisted Living Programs offered in partnership with Area Agency on Aging PSA-2.



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Catholic Charities USA
Ohio Department of Aging
United Way of Greater Dayton Area
United Way of Auglaize County
United Way of Shelby County
Area Agency on Aging, PSA-2
Tri-County Board of Recovery and Mental Health Services

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J. Elaine Jelly

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An agency of:
The Archdiocese of Cincinnati

Accredited or Licensed by:
C.O.A. of Services for Families & Children, Inc.
Certified Ohio Outpatient Mental Health Facility
Ohio Department of Job & Family Services (for child placement and child day care)

Service